

Why CareScout®

Are you helping to care for an aging loved one? Have online searches for caregiving services been frustrating? Has it distracted you from doing your job?

If so, you're not alone. 70% of employees report having missed work due to caregiving responsibilities¹ and 39% of caregivers leave their job to have more time to care for a loved one.²

The emotional, physical and financial challenges can be overwhelming.

That's why we are offering Caregiver Support Services, from CareScout... an innovative program designed to provide expert guidance and personal support for those who are struggling to find the right help for their loved one.

One call to CareScout, and we do all the heavy lifting for you. Drawing from 20 years of experience, we'll tap into our network of more than 100,000 healthcare professionals and facilities to get you the answers you need.

Online, phone and in-person assessments help our team develop a personalized plan that best matches your loved one's care needs. Then, you get a custom care guide, produced by registered nurses and licensed social workers, containing educational information, a customizable list of providers and resource options. It's that simple!

CareScout... can help deliver peace of mind with a plan of action.

To learn more about how CareScout can help you and your loved ones, call us today at 1-855-706-9546.

Experience

- ✓ Over 20 years experience providing support to leading Long Term Care insurance companies
- ✓ Experts at managing claims, developing care plans and matching providers with those in need
- ✓ 35,000 nurses under contract providing in-home assessments - nationwide
- ✓ A network of over 100,000 licensed healthcare professionals, including registered nurses and social workers with elder care experience
- ✓ CareScout is owned by Genworth, a leader in Long Term Care Insurance

¹ Genworth Beyond Dollars 2018. The Ripple Effect of the Need for Care.

² Family Caregiver Alliance®. National Center on Caregiving (<https://www.caregiver.org/caregiver-statistics-work-and-caregiving>). Accessed on 10/01/19.

Caregiving challenges

In a study about caregiving, approximately 34 million Americans have provided unpaid care to an adult age 50 or older in the prior 12 months.¹ The emotional, physical and financial challenges of caring for an elderly parent or family member can have a negative effect on spouses, siblings, children, grandchildren, friends, neighbors, coworkers and employers... often in ways we don't even recognize.

70%

of working adults report having missed work due to caregiving responsibilities¹ and 39% leave their job to have more time to care for a loved one³

46%

of caregivers report experiencing a negative impact on their health & well-being¹ and 53% reported feeling a high level of stress³

50%

of caregivers report having less time for their spouse/partner, their children and themselves¹

61%

of families are helping cover the cost for situations where professional care is received at home and 48% report a reduction in their quality of living in order to pay for care¹

CareScout® solutions

Through our Caregiver Support Services program, you can get **unlimited access** to care advice, unbiased guidance, and resources to help build a plan for care. Our network of more than **35,000 registered nurses and licensed social workers** work one-on-one with you and your family members to:

- ✓ Assess and evaluate their specific situation
- ✓ Provide education and advice
- ✓ Prepare a personalized care plan with resource options

Caregiver Support Services

Here's how it works...

- ✓ We connect you with a clinical Care Advocate (registered nurse and/or licensed social worker) to objectively **assess and evaluate the situation** either online, over the phone or in-person by a licensed nurse from our nationwide network. We also work with you and your family members to determine their loved one's care needs.
- ✓ We provide **education and advice** so you can select and manage ongoing care relationships.
- ✓ We build a **personalized care plan** that considers their existing support system, focuses on cost-effective solutions and leverages CareScout's network of field nurses. We also identify and source appropriate **care options** at negotiated rates.

We help save you time and stress... it's that easy!

Guiding families. Securing care.



Call us today at 1-855-706-9546 or visit us at mycarescout.com

¹ National Alliance for Caregiving and AARP. (2015). Caregiving in the U.S. (<https://www.aarp.org/content/dam/aarp/ppi/2015/caregiving-in-the-united-states-2015-report-revised.pdf>). Accessed on June 20, 2019.

² Genworth Cost of Care Companion Study, Conducted September 1-4, 2017.

³ Family Caregiver Alliance®. National Center on Caregiving (<https://www.caregiver.org/caregiver-statistics-work-and-caregiving>). Accessed on 10/01/19.